

Commission for Conciliation, Mediation and Arbitration

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Questions and Answers

BID NUMBER: CCMA/2024/04 (A)- ICT

DESCRIPTION: PROVISIONING OF A WEB-BASED DISPUTE MANAGEMENT SYSTEM WITH MAINTENANCE AND SUPPORT FOR A PERIOD OF 18 MONTHS (Re-Advertisement).

1. Question:

Will Bidders be required to propose an electronic signature solution with licences or does CCMA already have an electronic signature solution.

Answer: CCMA already have an Electronic Signature Solution

2. Question:

Will CCMA provide enough resources to be able to store recordings seeing that recordings are quite large.

- What is CCMA's retention policy for how long these videos must be kept for.

Answer: CCMA does have enough storage for recordings and CCMA has an archiving solution for recordings