

# Commission for Conciliation, Mediation and Arbitration

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## Questions and Answers

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**BID NUMBER:** CCMA/2024/08(A)– ICT

**DESCRIPTION:** ORACLE TECHNICAL SUPPORT RENEWAL FOR A PERIOD OF TWO (2) YEARS (*Re-Advertisement*).

**1. Question:**

Please share a letter confirming that any bidder/service provider can take part in the tender process. It's a requirement from Oracle. Or a letter confirm that this is an open tender and therefore anyone can respond to it?

**Answer:**

CCMA published the competitive bid to the public media and all service providers who met the requirements are allowed to submit the proposal. Oracle will assist any partner with licence renewal quote who have a valid Oracle partner network certificate as well as public sector addendum. *Refer on page 21 of bid document, Letter of Authorisation to obtain quotation from Oracle Company on behalf of the CCMA.*

**2. Question:**

What is Valid Public Sector Agreement/Addendum and where we can obtain it?

**Answer:**

The Bidder must be an Oracle partner and Oracle Company will guide the bidder accordingly.  
<https://learn.oracle.com/ols/event/prerequisites-to-sign-public-sector-addendum-with-oracle/89350/117771/182976>