

# Commission for Conciliation, Mediation and Arbitration

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## Questions and Answers

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**BID NUMBER: CCMA/2024/11- ETD**

**ESTABLISHMENT OF A PRE-APPROVED LIST OF ACCREDITED TRAINING SERVICE PROVIDERS FOR A PERIOD OF THREE (3) YEARS**

1. **Question:** Please confirm if we can use the same facilitator, moderator, and Assessor CV's?

**Answer:** Yes, if the facilitator is an accredited Assessor and Moderator then the CV can be used for that purpose

2. **Question:** Universities are governed and accredited differently. Thus, please see the below questions and guide. Do we still click Yes or No on the Mandatory Requirements – We are accredited but not by SETA

**Answer:** We are aware of the changes which are taking place, and the new roles played by QCTO and Setas. The short skills programmes and their unit standards are still in force (others extended), accreditation by Seta is required for skills development programmes.

3. **Question:** The Management and Leadership Short Learning Programmes we offer as per the Higher Educations Institutions (HEI) accreditation and are not credit bearing. However, Recognition of Prior Learning (RPL) can be considered

**Answer:** The service provider will have to present this programme in partnership with the Higher Education Institution

4. **Question:** The CCMA promotes enterprise development. In this regard, successful bidders may be required to mentor SMMEs and/ or Youth-Owned businesses. The implications of such arrangement will be sub-ject to negotiations between the CCMA and the successful bidder

**Answer:** Pertains to this bid document, the successful bidders would not need to mentor SMMEs and or Youth-Owned Businesses

5. **Question:** Was there any resolution reached by CCMA with regard to scoring non-credit bearing training given that the programmes associated with it do not require Assessor and moderation component.

**Answer:** Please provide a valid proof of partnership certificate/accreditation with the main body to access platforms where you will register them for training, assessment/moderation



6. **Question:** We are currently preparing our tender submission and would like to make an enquiry on the Service Level Agreements (SLAs) between us and our facilitators as per your request. These documents are essential for ensuring we meet all the necessary requirements and maintain high service quality; however, we seek clarification on whether we need to highlight facilitator fees in our application. As it presents potential for conflict of interest, we want to ensure we address this aspect correctly and transparently.

Your guidance on these matters would be greatly appreciated, helping us to align our submission with your expectations and requirements

**Answer:** No need to state facilitator fees as this will not have any bearing at this point.

7. **Question:** Can a company that did not attend the compulsory briefing session held on the 7th of August 2024 be part of a JV or Consortium with a company that attended?

**Answer:** Yes, if there is a proof of joint venture or Consortium between the two companies

8. **Question:** I am writing to inquire if it is still possible to submit my application for the CCMA/2024/11/EDT Training Panel. Unfortunately, I was unable to attend the compulsory briefing session held on August 7th, 2024, and I am concerned this might affect my submission

**Answer:** The briefing session was compulsory; therefore, your bid document will not be accepted if you did not attend the briefing session