

# Commission for Conciliation, Mediation and Arbitration

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## Questions and Answers

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**BID NUMBER: CCMA/2024/06- ICT**

**DESCRIPTION: PROVISIONING OF AN SD-WAN SOLUTIONS WITH MAINTENANCE AND SUPPORT FOR A PERIOD OF THREE (3) YEARS**

**1. Question:**

Site list with full site(s) addresses and coordinates.

**Answer:** <https://www.ccma.org.za/contact-us/>

**2. Question:**

Bandwidth capacity needed, for Primary and Secondary links

**Answer: Please reference figure-1 on the BID document**

**3. Question:**

Can you please provide the GPS Locations on your branches listed on Pg 13 – 15, as this is required for us to determine which upstream providers have the connectivity so that we can recommend the best and most cost effective solution.

**Answer:** <https://www.ccma.org.za/contact-us/>

**4. Question:**

Please provide preferred geographic location for colocation. (JHB,CPT)?

**Answer: Gauteng**

**5. Question:**

Please advise if racks should be in a cage with biometric access?

**Answer: We need it secure, the how does not matter**



**6. Question:**

Please advise on power consumption expected per rack.

**Answer: Unknown but expect 6-top of the rack switches, 10-2U-Dell/HP servers and other networking devices that work with them**

**7. Question:**

We kindly request GPS coordinates for the 26 site locations.

**Answer: <https://www.ccma.org.za/contact-us/>**

**8. Question:**

In the briefing session, it was noted that the existing SD-WAN solution presents specific limitations. Could you elaborate on the technical challenges or constraints you're encountering with the current solution, and what improvements you anticipate from the new solution (technical features and capabilities you require

**Answer: We need the services to be able to authenticate users that connect to the physical network against Active Directory or Entra. Secondly we intent to connect the SD-WAN to Azure Express Route and also do a IPSec Connection as a backup connection to the express route.**

**9. Question:**

Please could we request the co-ordinates of the sites for the SD WAN solution as the providers require a substantial lead time to supply the connectivity solution

**Answer: <https://www.ccma.org.za/contact-us/>**

**10. Question:**

Please provide clarity on the vendor, are you only looking for CISCO or can we propose other compatible solutions?

**Answer: Any brand or solution that meets our requirements**

**11. Question:**

On the site list, the Johannesburg office and the Head Office are listed separately however with the same location. Are these 2 separate offices in 1 location requiring individual connectivity?

**Answer: 2-Location, one in Fox Street and Another in 28 Harrison Street**



**12. Question:**

On the DIA requirement, is this a third connectivity link required per site?

**Answer: No, both the primary and the secondary links must have DIA access**

**13. Question:**

We require additional clarification on the Firewall requirement, what else is this Firewall protecting? The current MX250 has Firewall capability built in.

**Answer: Robust Firewall that has the same capability as current MX250, some architectures would put another firewall and let the Meraki do SD-WAN and not firewall.**

**14. Question:**

On 2.4.1, subpoint roman numerical #6, we request clarification on this requirement. Is there an existing identity and access management solution that we will be required to integrate to or are we to provide?

**Answer: Integrate with our existing, no new solution required (AD or Entra)**

**15. Question**

Knowledge Transfer – Provide details on how the bidder will ensure that the CCMA will be able to manage, support and administer the solution in collaboration with the service provider. (5 points) – what type of skills transfer is required by the CCMA with regards to the proposed managed solution.

**Answer: Support will be a collaborative effort between the service provider and CCMA internal resources so the skills transfer will be around First line support and any other tools which will be used to support the solution which involves CCMA resources.**

**16. Question**

Please could you advise if this is a 2envelope submission.

**Answer**

- One Original and one copy in one envelope
- Pricing schedule and SBD 3.3 in one envelope

## 17. Question

There is a list of sites however, they're not accompanied by a physical address or coordinates will then be shared?

- go to CCMA website contact us they've got GPS coordinates and the address as well.
- CCMA offices around so you're looking at a distance which will be about between 15 to 25 kilometres from the current side, we don't usually go beyond that, so that will assist you to scope or to provide costing for the relocation cost. It doesn't go beyond 25 kilometres.
- In case we don't have the new locations you have to use the estimate of 15 to 25 kilometres from the current one.

