



Questions and Answers

BID NUMBER: CCMA/2024/22 – JHB

**DESCRIPTION: PROVISIONING OF HYGIENE SERVICES FOR THE CCMA JOHANNESBURG OFFICE
FOR A PERIOD OF 34 MONTHS**

1. Question:

Should I be awarded the tender, will I also be removing the waste for the bins or not.

Answer:

Yes

2. Question:

OK, my question is on table C Umm where we put the percentage and the points for the specific goal.

Answer:

TABLE- C: SPECIFIC GOALS

OWNERSHIP	TOTAL PERCENTAGE OF OWNERSHIP	SPECIFIC GOALS POINTS CLAIMED
Black Woman ownership-WO		
Black Ownership-BO		
Black Youth Ownership-YO		
Persons with Disability-PWD		
Total		

The category heading on the columns give guidance on where to put the percentage and the points for specific goals, please use the CIPC documents or CSD report as a guide and the SBD 6.1 guide on specific goals.



3. **Question:**

I see that you did not include the deep cleaning for the basins, is it excluded?

Answer:

Yes

4. **Question:**

On the schedule of rates, quantities and prices, the bullet point #8 to supply and install a hand-dryer Autocut-

Is that an air dryer or is that a paper towel dispenser we must supply?

And is it noted that the line item number 8 is for two products—one for air-drier and one for paper towel that we must cost.

Answer:

8 is for Air dryer and 9 is for paper towel dispenser.

5. **Question:**

You mentioned the project plan points are to be allocated based solely on how we're going to install the equipment or are you also going to give points on how we're going to conduct ourselves as a company providing those facilities management services to CCMA in general?

Is all those points for the project plan -with training the staff who are going to be handling it and occupational health and safety guidelines as on your presentation you just highlighted on installation and not on the pricing?

Answer:

Project plan only deals with timelines of installation, how often the dispensers will be maintained, i.e. replacing consumables.



6. Question:

Can we add the pricing for the weekly she-bin services under the description product and the unit price and where it is open-like it's blank, we can then list it ourselves and put it as a line item since I've picked up that it's not there.

because our expertise is that we will list those things down regardless of whether or not it was listed on the previous page on the line items in reference.

Answer:

Yes, please add it on the blank table.

7. Question:

Please advise if another briefing will be held at another date to accommodate the resellers who missed the mandatory briefing to allow for more resellers to respond?

Answer:

No

There won't be another compulsory briefing session to be scheduled to accommodate the resellers and no bidder's response will be accommodated if one didn't attend the compulsory briefing.

8. Question:

I have a concern regarding the issue of the gentleman on page 222 of 67.

4	She Bags	27	Monthly
5.	She Packet 1 x 50	27	Monthly

You have all your consumables there and the I mean the dispensers, but you did not include the dispenser which is she-bin, it's not there.

So does that mean we must put, she-bin on the schedule of the right quantity and prices?

Answer:

She bin is on the once off installation, once installed only rental and replacement of the she bag will be costed.

9. Question:

If I don't have the valid certificate of waste disposal issued in line with National Environmental Management Waste Act, is it possible for me to do a memorandum of understanding with the supplier who has that?

Answer:

The valid certificate is a requirement issued in line with the National Environmental Management Waste Act, the memorandum of understanding must be signed by both parties in agreement.



10. Question:

I see you want us to deliver consumables and but when we service, we obviously service with a consumable.

Do you want us to deliver consumables over and above the servicing of the of the dispenser?

Answer:

As per quantities required, i.e. she packs, if the ones replenished are not finished, Bidder will invoice what has been delivered.