

**Commission for Conciliation, Mediation and Arbitration**

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**Questions and Answers**

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**BID NUMBER: CCMA/2023/04 ICT**

**DESCRIPTION: TECHNICAL TENDER SPECIFICATION FOR THE LICENCE RENEWAL OF THE YEALINK MEETING CLOUD VIDEO CONFERENCING SOLUTION AND THE INTEROPERABILITY GATEWAY LICENCE FOR INTEGRATION WITH MICROSOFT TEAMS FOR A PERIOD OF 24 MONTHS VERSION 1.0**

**1. Question:**

Does the CCMA require warranties for a period of 2 years on their existing VC hardware (VC500 and VC800's)?

**Answer: NO**

**2. Question:**

Does the CCMA require an SLA for a period of 2 years?

**Answer: NO**

**3. Question:**

Does the CCMA require Teams Interop licenses for all of the 60 Yealink user licenses requested or just the Yealink hardware endpoints?

**Answer: The Interop is linked to devices in this case 35-Devices**

**4. Question:**

I just wanted to confirm you have 35 end points, but you're looking for 60 user licenses, so you're looking for 25 more than the endpoints.

**Answer: Yes, the rest of the licenses will be allocated to end-users**

