

Commission for Conciliation, Mediation and Arbitration

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Questions and Answers

BID NUMBER: CCMA/2023/03–ICT

DESCRIPTION: APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE CLOUD COMPUTING (ORACLE CLOUD INFRASTRUCTURE BASED DISASTER RECOVERY SOLUTION FOR THE CASE MANAGEMENT SYSTEM (CMS) DATABASE ENVIRONMENT) FOR A PERIOD OF THIRTY-SIX (36) MONTHS

1. Question:

Should we provision for instances of Base DB service under Standby DR Production environment and for instances of Base DB service under Testing environment?

Answer:

- The workloads mentioned in the specification are the ones that need to be in Disaster recovery and only synchronisation with the primary site has to take place, no user activity will be happening, that as it may every quarter we would need to randomly test the workloads to check if all is well, it can be one workload or two workloads that will be Failed over i.e. operating at the DR/Secondary site, there will be user activity, connection to the application servers in DR as well as other resources that can be at the primary site. In the event of a disaster, it will be the affected workloads that will need to be failed over i.e operating from the secondary site.

2. Question:

Are two separate environments required for the four databases. One for DR (standby mode) and another for Testing/Failover mode?

Answer:

- Please refer to the above answer.