



## Questions and Answers

---

**BID NUMBER: CCMA/2022/07 - ICT**

**DESCRIPTION: APPOINTMENT OF A SERVICE PROVIDER FOR LICENSING, SUPPORT AND MAINTENANCE OF SAGE 300 ERP, SAGE 300 ERP, SAGE 300 THIRD PARTY MODULES AND SAGE VIP, PAYROLL AND HRM FOR A PERIOD OF TWENTY-FOUR MONTHS**

### 1. Question:

What is the version and edition of Sage VIP, Payroll & HRM?

#### **Answer:**

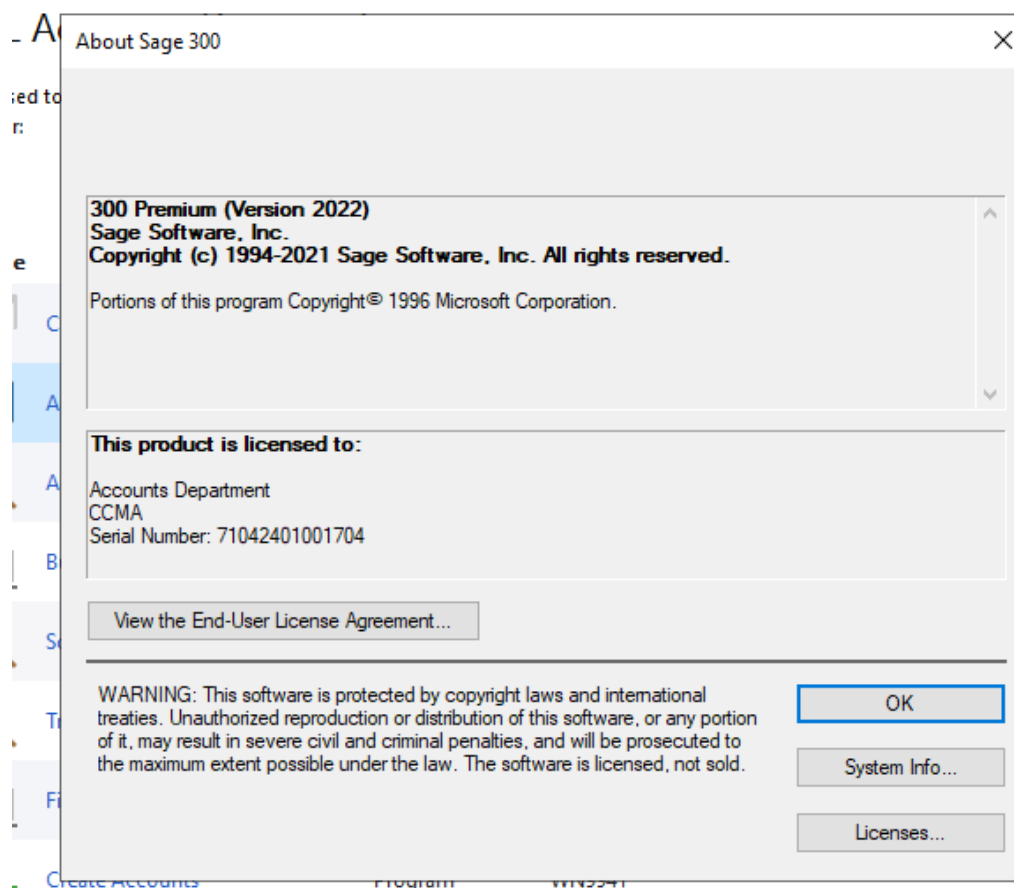
Premier Payroll v59a, Premier HR v22.9.0.001 & Premier ESS v11.2.2.0

### 2. Question:

The screen shots reflect that Sage300 ERP is on v2018, which is not within the Sage Policy of supported versions as the latest version is v2023. Does the CCMA plan to upgrade during the contracted period. If not kindly provide reason?

#### **Answer:**

**We did specify the version as 2022. Please see the below:**



### 3. Question:

Is the current implementation for the 2 applications on-premises or web based?

### Answer:

On premise but can be accessed remotely.



**4. Question:**

What is the method of renewal for sage 300 ERP SWA- Software Assurance or ALF?

**Answer:**

**ALF**

**5. Question:**

What is the customer code for Sage300 ERP and the Site code for Sage VIP, for us to get the quotes from Sage for Licence Renewal?

**Answer:**

Sage VIP Site Code: D068

**6. Question:**

Does the CCMA require support for CRM? If yes, what is the version for CRM and  
How many users for CRM?

**Answer:**

No support on CRM.

**7. Question:**

Are there any customizations done on any of the modules for Sage300 ERP, Sage  
VIP or any 3<sup>rd</sup> Party Modules? If yes, then kindly provide a brief description of  
each against the Module?

**Answer:**

There is no customisation done on Sage VIP



**8. Question:**

**For point 2.5 iv - Training the key executives for monitoring the performance and using the reports effectively. Which reports are being referred to?**

**Answer?**

**No specific reports, this is depended on the role of the executive, for example a CFO, the list of reports amongst other is a Sourcing Office Report: which includes the number of days it takes a sourcing a officer to source out quotations.**